DAWSON PUBLIC POWER

CUSTOMER POLICY 206
Meter Readings, Reconnects & Returned Checks

METER READINGS

If District personnel are dispatched to obtain a monthly meter reading on a non-advanced metering service, a service charge shall be assessed as outlined in customer policies C-12 and C-13.

TRIP CHARGE

When District personnel are dispatched to disconnect a service for non-payment and upon arrival the consumer pays the District employee the past due amount, a trip charge will be added to the amount due and must be paid. Refer to customer policy C-13 for the current trip charge.

REQUESTED RECONNECT ORDERS

A requested reconnection for service to the same party for a reason other than non-payment will be assessed a requested reconnect charge. Refer to customer policy C-13 for the current charge amount.

NON-PAYMENT RECONNECT ORDERS

A reconnection for service that was disconnected for non-payment shall be assessed a non-payment reconnect charge. Refer to customer policy C-13 for the current charge amount.

RETURNED CHECKS

When a consumer's bill payment is returned by the paying institution due to insufficient funds to honor it, a $25.00 charge will be assessed in addition to any fees levied by the bank.