CUSTOMER POLICY 214
Idle Services Policy

An electric service becomes idle when it is disconnected, and the monthly or other applicable charges described in the rate are not being paid. A disconnect can occur for any reason, including non-payment. The purpose of the idle services policy is to reduce the amount of unused Dawson PPD-owned equipment on the system, while providing a means for customers to keep unused electrical services in place for future use. The monthly or other applicable charges in the appropriate rate or the idle services rate (rate schedule IDLE) provide a method for the District to recover the cost of maintaining unused services.

APPLICABLE: The idle services policy shall apply to all services.

SERVICES IDLE THREE OR MORE MONTHS: After three months of being in idle service status, Dawson Public Power District will begin the process to retire the service unless a property owner is identified and agrees to pay the monthly or other applicable charges to keep the electric service in place. To keep the service in place, the property owner must complete a new application for service and is subject to the District's deposit policy (customer policy 207), in addition to paying the monthly or other applicable charges.

Approved By Board: 03/05/2019

Effective: 03/05/2019
Reviewed: